

# PCUK 'A' Test Certificate

## Cancellation & Amendment Policy for Test Days

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All requests for cancellations and/or transfers must be received in writing.

**The PCUK A Test Day Refund Policy is as detailed below:**

<b>Notice Period</b>	<b>Refund applicable</b>
30 Days notice	75% Refund
Cancellation less than 30 days supported with Medical Certificate	50% Refund
Cancellation with less than 30 days notice	No Refund
Failure to attend	No Refund

- In the event of there being insufficient numbers booked onto a Test, The PCUK reserves the right to cancel or postpone the Test. No additional expenses incurred will be reimbursed (e.g., hotel bookings)
- In the event of cancellation of a Test by The PCUK, we will endeavour to inform all participants two weeks before the Test is due to take place, although please be aware that this is not always possible. Test fees paid will be reimbursed, or the payment will be transferred to another Test.
- In exceptional circumstances a candidate may cancel their Test application at the approval of the PCUK Training Committee, a fee will be applied.

**The PCUK will have no liability to reimburse any other costs that may have been incurred, including transport costs, accommodation etc.**

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